



New version of UMRA interfaces with any SAP system

Added support for Google Apps, @VO 3, Avetica Moodle and Edictis

New York, July 12, 2010 –Tools4ever, a global leader in Identity & Access Management, has announced a new version of User Management Resource Administrator (UMRA), a component of its Identity Management suite. UMRA operates as an add-on software layer for the network. It detects user account changes across the network and implements these in the linked systems correctly, uniformly and fully automatically. This means the user account data in the various systems is always synchronized. The new UMRA version comes with improved connectors for SAP and Exchange 2010 and also offers a number of new connectors for educational applications such as Google Apps, @VO 3, Avetica Moodle and Edictis.

Generally speaking, two types of SAP connectors are available in UMRA. The first is a connector for SAP HCM, which ensures that employment status changes are processed into the relevant user accounts across the network. The second type is a connector for all other SAP modules (FI/CO, MM, SD, CRM etc.). UMRA can manage the user accounts in any SAP module through this connector. UMRA offers all the features available in the SU01 (SAP User Management) application, but does not involve any complex and expensive SAP installation cycles.

“SAP support in UMRA marks an important change for us,” comments Jacques Vriens, Tools4ever CEO. “Creating a link with SAP systems is highly complex from a technical point of view. If you make a mistake, systems will overload and cease to function properly. During the development we focused strongly on the tuning. With the UMRA SAP link, SAP systems are accessed the right way, so the systems will not overload.”

The new connectors represent an addition to UMRA which allows users to create a link between various systems and applications. Thanks to its more than 130 out-of-the-box connectors for various systems and applications containing user account information, UMRA can manage user accounts for a substantial number of applications. These include directories (such as Active Directory, eDirectory, OpenLDAP, Oracle Internet Directory, Lotus Notes), applications (such as SAP, Siebel, HP Openview Servicedesk, PLANon, PeopleSoft, Perman – ADP, Clientele ITSM) as well as platforms (Windows, Novell, Linux, OS400 etc.).

UMRA now includes enhanced options for making the user account management more effective and efficient using a phased approach. For instance, users can include all scripts and manual procedures related to user account management in UMRA. Unskilled IT employees can then perform complex user account management

tasks. They are offered a default electronic form through which they can trigger specific UMRA projects.

UMRA Workflow Management (WFM) offers users the ability to work according to a predefined workflow. For instance, when employees request a user account modification, their manager can approve the request, and the IT department can then grant its final approval. Once the final approval is received, the modification will be automatically implemented across the network.

Finally, UMRA offers users the ability to use an authoritative system in the network (usually an HRM system) as a source system for user account management. For instance, when an employee leaves the organization, the associated modifications in the HRM system will be detected by UMRA. It will then perform the necessary tasks such as disable account, move in organisational unit, notifying application managers etc.

More information about URMA is available at www.tools4ever.com/products/user-management-resource-administrator/.